

Deborah.Easterling

239068

From: Deborah.Easterling
Sent: Monday, September 10, 2012 11:44 AM
To: 'John Root'
Subject: RE: Protest_Letter

Dear Mr. Root,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

-----Original Message-----

From: John Root [<mailto:jroot@taylorfreezer.com>]
Sent: Friday, September 07, 2012 5:05 PM
To: PSC_Contact
Subject: Protest_Letter

Protest_Letter

The attached file is the filled-out form. Please open it to review the data.

RECEIVED

PSC SC
MAIL / DMS



* Required Fields

Date: * 9/07/2012

Letter of Protest
in Docket 2012 - 177 - WS

Print

Email

Protestant Information:

Name * John Root

Mailing Address * 9003 Windjammer Drive

City, State Zip * Tega Cay, SC 29708 Phone * 704-621-8778

E-mail jroot@taylorfreezer.com

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a customer that will be subject to this requested rate increase.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

I oppose the rate increase request as proposed. Though I am not opposed to a company being able to turn a profit and recoup their capital investment, I am opposed to such a large increase not only in the wastewater, but also in the water rates. A 66.9% increase at one time for wastewater and 18.54% for water is excessive. A 5%-10% increase would be more reasonable for both wastewater and water. From what I understand the improvements that were made were necessary for the provider to meet EPA standards. The customers have seen no improvement of services on our end. I would consider their investment as necessary cost of doing business. This is no different than making necessary repairs to my car so I can go to work. I can't pass on my car repairs to my customers. In this situation we have no alternative for the services. In cases where a company is given exclusive rights to provide services, then profits should be held to a lower level than open market where competition is available.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *

No, due to travel requirements for my job, I will be unable to attend.